







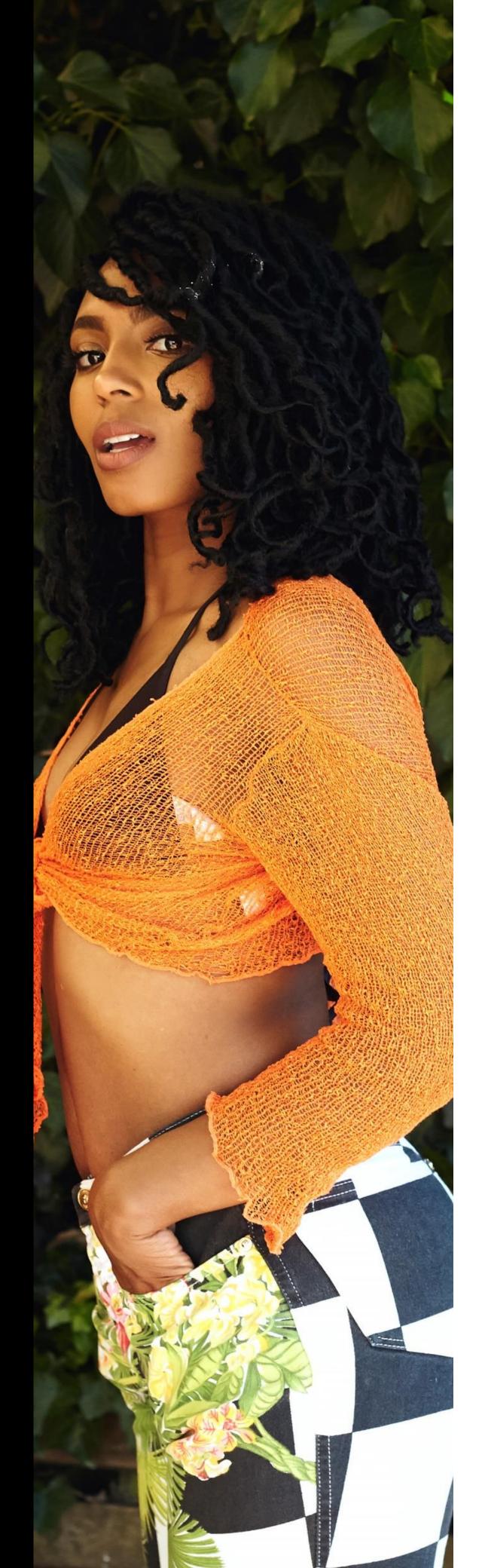




- 3 OVERACHIEVING GOALS
- 4 SUB GOALS
- 5 KEY PERFORMANCE INDICATORIDS
- GOOGLE ANALYTICS/TAG MANAGER TRACKING GOALS
- 2018 PERFORMANCE TARGETSA



TO INCREASE SALES TO OVER \$300K PER MONTH BY INCREASING BUSINESS DEPTH AND STOCK ON KEY LINES.



# 5413 40445

**SALES** 

To **Double** Sales on
Bronde Boho Mermaid
Locs

#### **CUSTOMERS**

To Get Repeat

Customers To **30%** 

#### **CONVERSION**

To Increase Website

Conversion Rate To 2%

#### **WHOLESALE**

To Launch The
Wholesale Program In
The USA And Maybe
The U.K

KEY PERFORMANCE INDICATORIOS

- TO BE ABLE TO MEASURE HOURLY, DAILY, WEEKLY, MONTHLY AND ANNUAL SALES OF ALL PRODUCTS WITH THE KEY PRODUCT BEING BRONDE BOHO MERMAID LOCS
- MEASURE THE REPEAT CUSTOMER RATE/PURCHASE FREQUENCY.
- TRACK SHOPPING AND ABANDONMENT RATE
- MEASURE AVERAGE ORDER VALUE
- TRACK CUSTOMER LIFETIME VALUE
- TRACK REVENUE BY CHANNEL
- MEASURE WEBSITE CONVERSTION RATE
- TRACK CONVERSION RATE BY DEVICE
- TRACK CONVERSION FROM SOCIAL CHANNEL



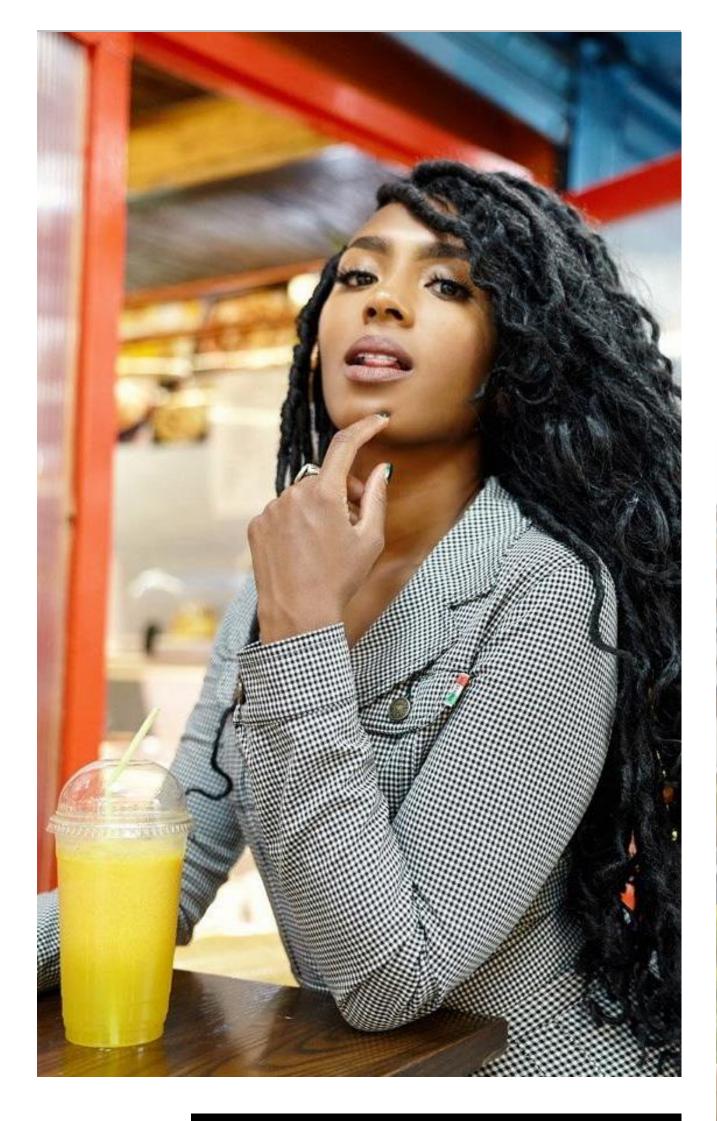


### GOOGLE ANALYTICS/TAG MANAGER TRACKING GOALS



- CONVERSION OF TRAFFIC SOURCE
- CONVERSION OF NEW IS RETURNS CUSTOMERS
- REVENUE
- PROFIT
- ROI
- ROAS
- CONVERSION BY PRODUCT

## GOOGLE ANALYTICS/TAG MANAGER TRACKING GOALS



TRAFFIC SOURCES



- DIREST
- ORGANIC
- REFERRAL
- SOCIAL
- EMAIL
- PAID

## GOOGLE ANALYTICS/TAG MANAGER TRACKING GOALS

- BOUNCE RATES
- TIME ON SITE
- AVERAGE PAGES PER VISIT
- PERCENTAGE OF RETURNING VISITORS
- FREQUENCY OF VISITS
- DAYS SINCE LAST SESSION
- AUDIENCE ENGAGEMENT RATE





# 2018 PERFORMANCE TARGETSA





AUGUST 2018 WE SOLD **156**BRONDE BOHO MERMAID LOCS

WE NEED TO AIM FOR **312** PER

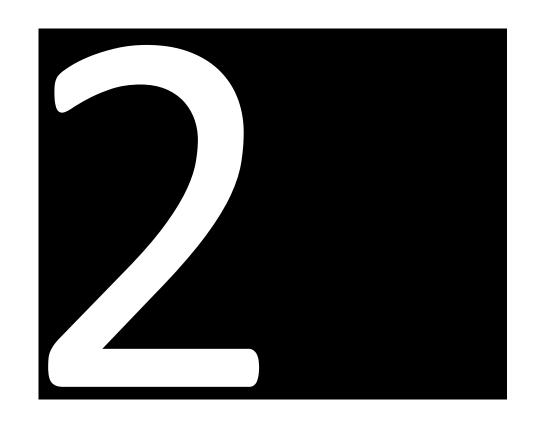
MONTH.

**AUGUST REPEAT CUSTOMER** 

RATES WAS 25.2% OCTOBER

**ONWARDS WE NEED TO** 

IMPROVE CLOSER TO 30%





2018 PERFORMANCE TARGETSA

## 2018 PERFORMANCE TARGETSA





AUGUST AOV (AVERAGE ORDER VALUE) IS \$161.56 FROM OCTOBER **ONWARDS** WE NEED TO INCREASE TO \$170 (USING UPSELLS E.G. HIGHLIGHT KITS AND JEWELLERY KITS)

# 2018 PERFORMANCE TARGETSA



CONVERSION RATE WAS

1.29% AND FROM OCTOBER

ONWARDS IT NEED TO BE

INCREASED TO 1.45%.

**AVERAGE WEBSITE** 

